

Common Student & Parent/Carer FAQs – Mobile Phone Policy

Student Questions

1. Can I use my phone before and after the school day?

As soon as you arrive at school, mobile phones must be switched off and kept in your bag. Mobile phones can be accessed at 3pm at the end of your final class for the day.

2. What if I need to contact my parent/carer during the school day?

In an emergency, you will be able to contact a parent/carer via Student Services. What if my parent/carer needs to contact me in the event of an emergency?

In the case of an emergency, your parent/carer can contact the school via the front office. A message will then be passed on to you, if required.

3. What if the school goes into lockdown?

In the event of a lockdown, the school will make your parents or carers aware of the situation, if required. If needed, your parents can also contact the school via the front office.

4. Can I use my phone to purchase food from the canteen or buy uniform items?

Students are requested to bring an EFTPOS/debit card or cash to school to make cashless transactions.

5. I have a job. How can my employer contact me about work shifts?

Students should notify their employers about the school's mobile phone policy. Alternative methods of contact such as email could also be used. Students can also access their phones at 3pm to check any potential messages.



Parent/Carer Questions

1. What if a student does not comply with the mobile phone plan and accesses it at during the school day?

Students will be made aware of the new school procedures at the start of the school year and will be required to comply with them. If students choose not to comply, appropriate action will be taken, in accordance with the new policy and procedures.

2. What if a student needs to make an urgent phone call home?

Students will be allowed to call home via Student Services in arrangement with teaching staff and school administration support staff.

3. What if a student with a medical condition requires their phone to record medical information?

If your child has special medical requirements, you may apply for an exemption and varied terms of use or arrange a meeting with the College to discuss the best options for your child.

4. What if the school goes into lockdown?

In the event of a lockdown, you will be notified via Compass or text message. You can also contact the school via the front office at 4068 1000.

5. What happens with mobile phones on excursions?

Mobile phones are not permitted to be used during school excursions taking place during school hours. If exceptions need to be made, students will be informed prior to the excursion. The same expectations apply for students representing the College at sporting events.

6. How will the school manage the administration of parent enquiries?

The College will connect with parents in the usual ways ie. email, Compass, phone calls etc and can be contacted via the front office.

7. What if my child needs to purchase food at the canteen?

Students are requested to bring an EFTPOS/debit card or cash to school to make cashless transactions.



8. What if my child needs to use their phone for classwork?

Students will not be required to use their phone for classwork, as devices (laptops) are used as per the College BYOD policy.

9. What happens if my child is in sick bay and the school has arranged a parent to pick them up?

Students in sick bay are monitored and cared for by office staff in Student Services. Parents can contact the front office on these occasions.

10. Will the school send a message to my child if I need to contact them?

Messages from parents/carers to students will be passed if necessary.

11. Will my child be allowed to call me?

If they need to urgently call a parent/carer, they must advise their teacher, who will work with the front office to contact a parent/carer if required.

12. Can students use devices/laptops during breaks?

Devices/laptops used for learning can be used in the Ursula Frayne library in designated spaces.

13. What if my child chooses to leave their phone at home?

There is no requirement or need to bring a mobile phone or related accessories to school.